Saan nga bang ahensya ng gobyerno dapat magfile ng consumer complaint?

Narito ang mga ahensya ng gobyerno na kung saan maari nating ifile ang ating mga consumer complaints base sa kani-kaniyang mga juridictions:





Department of Environment and Natural Resources

Forest and forest-based products ozone depleting substance www.denr.gov.ph



Department of Energy Liquid fuels and electricity

www.doe.gov.ph

LPG



Department of Health

Processed food Drugs & cosmetics www.doh.gov.ph



Bangko Sentral ng Pilipinas

Financial Transactions www.bsp.gov.ph



Insurance Commission

Life and non-life insurance and pre-need plans www.insurance.gov.ph



National Telecommunications Commission

Telecommunication services https://ntc.gov.ph



Local Government Unit

Regulation on wet markets, restaurants, etc. Weights and Measures



Civil Aeronautics Board

Airline Services https://cab.gov.ph



Department of Information and Communications Technology

Postal regulation undelivered parcel www.dict.gov.ph



Department of Education

Consumer education program in all public & private schools www.deped.gov.ph



Securities and Exchange Commission

Mutual funds financing/lending www.sec.gov.ph



Department of Trade & Industry

Consumer products & services www.dti.gov.ph



COMMISSION

National Privacy

Commission

Violation of Data Privacy Act https://dict.gov.ph



Philippine Deposit Insurance Corp.

Bank related issues/concerns www.pdic.gov.ph



Department of Human Settlement and Urban Development

Housing amortization & other housing related problems www.dhsud.gov.ph



National Water Resource Board

Water billing problems & related concerns https://nwrb.gov.ph

Office of Senior Citizens Affair (OSCA) Persons with Disability Affairs Office

OSCA/PDAO

Senior Citizen/PWD related complaints Can be accessed thru respective LGUs



Department of Agriculture

Agricultural products www.da.gov.ph



Philippine Coconut Authority

Prices of coconut oil, husked nuts and fresh young coconuts https://pca.gov.ph



Sugar Regulatory **Administration**

Sugar quality and price www.sra.gov.ph



Bureau of Fisheries and Aquatic Resources

Fish and fishery products www.bfar.da.gov.ph



National Meat Inspection Service

Processed and unprocessed meat and dressed chicken https://nmis.gov.ph



Bureau of Animal Industry

Livestock feeds, vaccine pharmaceuticals & pet animals www.bai.gov.ph



Fertilizer and Pesticide Authority

Fertilizer & pesticide https://fpa.da.gov.ph



National Food Authority

Rice

https://nfa.gov.ph



A well-informed and vigilant consumer is the best protected consumer.









